

North West Sydney bus changes

Frequently Asked Questions

May 2026



Transport for NSW acknowledges the Dharug people as the Traditional Custodians of the lands on which we work and pays respect to Elders past and present.

On Sunday 21 June, Transport for NSW (Transport) will introduce changes to some bus services across North West Sydney.

These changes are being communicated to passengers, communities and stakeholders, to ensure they understand the changes and how best to travel.

What is changing?

The key change is the reintroduction of Route 52 bus services from Parramatta to the City via West Ryde, as part of the All Day Frequent Network.

Route 52 will operate as a limited stops service for faster journey times.

There will also be supporting changes to other bus services on Victoria Road, including increases to service frequency and some route and timetable changes. In particular, route 501 will now operate Central to West Ryde, routes 500X and 500N are replaced by new route 52, and route 525 will be altered to operate Parramatta to Lidcombe via Newington.

Other changes are being made to improve bus connections with M1 Sydney Metro services allowing better connections, reduce crowding on services with high demand improve reliability, and enhance the passenger experience.

What does All Day Frequent Network mean?

Route 52 will be part of the All Day Frequent Network (ADFN) which refers to bus routes that operate every 10 minutes or better during the day

and every 20 minutes or better early morning and late evening, seven days a week. Route 52 will also operate 24 hours throughout the week, operating at least every 30 minutes.

Route	Service changes
52	New route
113	Timetable adjustments
115	Timetable adjustments
119	Timetable adjustments
120	Timetable adjustments, more services
203	Timetable adjustments
206	Timetable adjustments
251	Timetable adjustments
253	Timetable adjustments
254	Timetable adjustments
269	Timetable adjustments
286	Timetable adjustments
291	Timetable adjustments
297	Timetable adjustments
500N	Route withdrawn
500X	Route withdrawn
501	Timetable and route adjustments
521	Timetable adjustments, more services
523	Timetable and route adjustments, more services
524	Timetable and route adjustments, more services
525	Timetable and route adjustments, more services
536	Timetable adjustments
546	Timetable and route adjustments
549	Timetable adjustments, more services

Route	Service changes
550	Timetable adjustments, more services
552	Route withdrawn
553	Timetable and route adjustments
601	Timetable adjustments
604	Timetable adjustments
605	Timetable adjustments, more services
608	Timetable adjustments
613X	Timetable adjustments
615X	Timetable and route adjustments
617	Timetable adjustments
620X	Timetable and route adjustments
622	Timetable and route adjustments
625	Timetable adjustments
626	Timetable adjustments, more services
632	Timetable adjustments
633	Timetable adjustments
635	Timetable adjustments
637	Timetable adjustments, more services
638	Timetable adjustments
642X	Timetable adjustments, more services
643	Timetable adjustments, more services
651	Timetable adjustments
700	Timetable adjustments
715	Timetable adjustments

Why are these bus services changing?

These changes are being made in response to community feedback and deliver on the Government's commitment to restore the connection between Parramatta to the City via Victoria Road.

The other changes are supporting changes to other bus services on Victoria Road, including increases to service frequency and some route and timetable changes.

Are any bus routes being removed from service?

Yes, bus routes 500N and 500x have been removed as they are replaced with bus route 52.

Bus route 552 is being withdrawn. Morning trips to Parramatta will be replaced by a route adjustment on bus route 546. Some passengers who currently use the afternoon service may need to walk further from their nearest stop.

Will there be changes to school services?

Yes – these are being communicated directly with schools by our Operator; however some students may also be impacted by regular route service

changes. We encourage students to plan ahead before they travel.

Will I have to interchange?

Some trips may require an interchange; however, we encourage passengers to plan their trip in advance using Transport's Trip Planner.

Interchanging is part of any world class transport network, as it is not always possible to provide direct services to and from all locations.

Interchanging simplifies operations and allows services to run more often.

Will bus shelters or bus stops be upgraded or changed?

No. There will not be any changes made to existing bus stops or bus shelters as part of these adjustments.

What consideration is given to passengers before any of these changes are made?

When planning these bus changes, we have considered what will deliver the best outcomes for the majority of passengers.

We do this through the analysis of Opal data, passenger travel patterns and feedback which demonstrates where and when passengers are travelling, as well as how travel needs are likely to change in the future.

Did you consult on these service changes?

Transport has not conducted formal consultation on these changes, but we are committed to providing detailed information about what is changing.

In planning these changes, we focused on delivering the best outcomes for the majority of passengers. This approach included analysing Opal data to understand current travel patterns and forecast travel needs.

Transport will use a variety of channels to ensure the community understands the changes and how best to plan their journeys and is dedicated to providing the best possible services, and we continually monitor the bus network to identify further improvement opportunities.

What does this mean for my journey?

These changes mean that your trip may be different. We encourage passengers to check timetables before travelling.

Will any Zero Emission buses be introduced as part of these changes?

The NSW Government has committed to transitioning the state's fleet of 8,000 plus buses to Zero Emission technology.

The first stage of the transition is underway and will introduce 1,200 new electric buses for Greater Sydney passengers by 2028. As part of the first stage, 11 existing bus depots will be converted to battery electric technology to support the new battery electric bus fleet, and a new bus depot will be built in Macquarie Park.

Along with planned new electric buses and those already in service, around 1,700 zero emission buses are expected to be operating on Sydney roads by the end of 2028.

Will bus services be accessible?

Yes, all buses on these routes will be accessible. You can check on Transport Trip Planner www.transportnsw.info for more information.

Where do I go for more information?

Please visit nsw.gov.au/bus-changes to see what these changes mean for your travel.

To plan your trip visit www.transportnsw.info

How do I provide feedback?

To provide feedback on Transport services, visit transportnsw.info/contact-us/feedback/bus-feedback

Contact us



Project Infoline **131 500**



buschanges@transport.nsw.gov.au



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